

# Technical Note

No. 8

06 June 2002

The logo for Algorithmic Research, featuring the letters 'Ai' in a stylized, cursive font. The 'i' has a small star above it.

*Algorithmic Research*

10 Nevatim St., Kiryat Matalon  
Petach Tikva, Israel 49561  
Tel: +927-3-9279500  
Fax: 927-3-9230864  
<http://www.arx.com>

Product: Private Wire Client 3.3

Subject: PW Client on Windows XP with Modem

Symptom:

Trying to open a secure connection (with a PW Client from a PC running Win XP) through a modem resulting in "Page can't be display" message and there is no password prompt.

Cause:

Windows XP has a feature similar to internal firewall. If this feature is activated, the PW Client will not work.

When connecting from the Client PC through a Modem (To RAS), the networking (properties) is defined by default to enable the internal firewall, causing a failure in the PW Client execution.

When working from the Client PC through a network card (LAN), the default configuration of Windows XP is to disable the internal firewall and thus will not cause any problems.

Solution:

- 1) Right click on "My Network Places" from your desktop, and then Choose "Properties".
- 2) Right click you modem connection, and then Choose "Properties".
- 3) Choose the "Advanced" folder.
- 4) Un-mark the check box stating: "Protect my computer and network by limiting or preventing access to this computer from the Internet".
- 5) Press "OK".