

Technical Note

No. 26
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Product:

PrivateWire Gateway

Symptom:

PrivateWire cannot establish any secure connection using PrivateWire client or SSL based connection.

Cause:

New setting on some of the new network interface cards called "Receive Side Scaling"
More information about this setting can be found at:
http://www.microsoft.com/whdc/device/network/ndis_rss.mspx

Workaround:

Disable the "Receive Side Scaling" settings for all network interface cards.
More information about how to disable this feature can be found at:
<http://support.microsoft.com/kb/927695>

For more information, please contact ARX Tech. Support Team at support@arx.com or fill in our web form at: <http://www.arx.com/support/supportRequest.php>.

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