

Technical Alert

No. 23

June 10, 2007

Product: PrivateWire Gateway version 3.51 and older as a CA

Symptom & Description:

User cannot complete the certificate request from PrivateWire CA

A problem was found when using Microsoft Internet Explorer 7 to enroll a certificate from PrivateWire CA, filling-in the user's details and pressing the "Start Registration" button, leads to a blank page (instead of the Certificate Request Form).

New Patch available:

A new patch is available to fix the enrollment page to be compatible with Internet Explorer 7. In order to download the patch and the instructions please contact AR tech support team support@arx.com

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